

Maintenance Instructions for Bolon

These instructions supersede any verbal or written instructions from the Manufacturer representatives, and must be followed in order for the warranty to be in effect.

Overall

Important: The choice of color and pattern, the layout of entrances and staircases, and the cleaning standards of the end user will influence the specific maintenance requirements for the product.

Preventative maintenance: Because 90% of all dirt in a building comes in on footwear, the Manufacturer strongly recommends installing and maintaining entrance matting (preferably permanently installed) at all outdoor entrances (20-30 linear feet for major entrances; less for infrequently used entrances). Doing this will improve indoor air quality, reduce flooring maintenance costs, and lengthen the life of your interior floors.

Safety: Always post “Wet floor” and/or “Caution” tape when wet maintenance is going to be performed. Refer to cleaners’ MSDS for any Personal Protective Equipment requirements.

Cleaning and disinfecting products: the Manufacturer recommends products manufactured by JohnsonDiversey Inc., which is ISO 9002 and ISO 14000 certified. JohnsonDiversey and TASKI-brand products have over 30 years’ history of outstanding performance worldwide. Follow the instructions on the label, and contact the manufacturer directly if you have questions about their use. (www.johnsondiverse.com; Technical Support is 1-800-558-2332.) Note: These products are recommended, not required. Products that have been tested and shown to be equally effective are also acceptable.

Cleaning machine: “Cleaning machine” in these instructions refers to an auto scrubber with cylindrical brushes. The brushes shall be soft and the brush pressure shall be light. The auto scrubbers Alto Nilfisk CA 340 or TASKI Combimat 300E are recommended.

Actions not to take: To ensure the long life and beautiful appearance of your Bolon floor,

- Do not use or drag furniture with sharp edges (for example, desks, shelving units, and cubicle assemblies). Furniture should be fitted with stainless steel or Teflon pads.
- Do not use soft chair caster wheels on office chairs. Wheels must be hard (polyamide, not polyurethane) so that they will roll easily, preventing unnecessary wear and tear on the flooring.
- Do not drag furniture across the floor. During a move-in day, floor protection should be used to prevent damage from movers, dropped furniture, or soiling from dirty moving equipment.
- Do not use acetone, strongly alkaline cleaning agents, scouring powder, strong solvents, or abrasive cleaning pads, as these can damage the floor. When wet cleaning, use only clean warm water without cleaning agents. Only use cleaning agents in specific cases. Any cleaning agent used must be pH neutral (pH of 7 to 8). Always use a minimal dose of the cleaner.

- Do not use certain materials (for example in rubber feet, rubber mat, shopping carts) if they will be in contact with the floor for a long time, as they can cause discoloration that cannot be removed.

Initial Cleaning (after installation)

The floor should be installed only after the other construction stages have been completed. If not, cover the floor with plastic or board.

1. Vacuum any loose dust, dirt, or debris (avoid sweeping the floor).
2. Finish cleaning with a cleaning machine. Allow the floor to dry thoroughly.

Daily Cleaning

1. Vacuum (preferably one with rotating brushes) the entire floor.
2. Only use wet methods if needed. If needed, damp mop with clean, warm water only, using a microfiber mop. The mop should always be well wrung out. Change the water before it gets dirty.
3. Only use a cleaning agent if needed. If needed, use one of the below listed cleaners or equivalent. Dilute products as recommended on the label. Apply warm clean water, with or without the cleaning agents as needed, and rinse the floor afterwards using clean water only, either with a cleaning machine (without a cleaning agent), or with a damp mop. Allow the floor to dry thoroughly.
 - a. For light or moderate soil: STRIDE® Citrus Neutral Cleaner (which is Green Seal GS-37 certified) or TASKI R50 (its equal in the TASKI line)
 - b. For heavy soil: Johnson Wax G.P. Forward General Purpose Cleaner occasionally or TASKI Profi (its equal in the TASKI line)
4. The strongest cleaning regimen may include daily use of a cleaning machine in heavy traffic areas and in installations where light colors are selected. Individual end user standards will vary.

Periodic Cleaning

Determining the frequency of the periodic cleaning required is the responsibility of the end user. **If a light color is chosen, more frequent cleaning may be required.** On a weekly basis, or as often as necessary based on the standards of the end user:

1. Vacuum the floor and clean it with a cleaning machine using clean warm water only. Run the machine lengthwise over the floor.
2. If using a cleaning agent, use G.P. Forward General Purpose Cleaner or equivalent. Rinse the floor afterwards using clean water only, either with a cleaning machine (without a cleaning agent), or with a damp mop. Rinse twice if needed to remove any cleaning agent film from the floor. Allow the floor to dry thoroughly.

Stain Removal

Remove stains immediately, or they may penetrate the flooring and cling (also known as migration). While a microfiber cloth or a brush may be used, for best results use a cleaning machine after treatment with the appropriate product(s). Follow the instructions

from the products' manufacturers. Afterwards, rinse with water. Allow the floor to dry thoroughly.

Type of Stain	Product
Adhesive – water-based acrylic	Warm water
Adhesive – spirit-based	White spirit
Asphalt, crayon, grease, ink, oil, shoe polish	Cleaner's naphtha or white spirit
Beer, chocolate, coffee, cream, excrement, fat, fruit, juice, soft drink, urine, vomit, wine	Warm water with neutral cleaner
Blood	Cold water with a small amount of ammonia
Chewing gum	Ice spray or cold water; then scrape carefully with a knife or scraper
Rust	Light acid cleaning agent (pH of 3 to 4)
Shoe scuff marks	Rub with a dry cloth

Sealer Application Instructions

Applying and renewing Bolon Project Sealer (BPS) to indoor applications is strongly recommended to create a dirt-resistant and long-lasting surface. BPS comes in two sizes: a 1 liter bottle treats approximately 160 square feet; a 4 liter bottle treats approximately 640 square feet. To apply:

1. Before proceeding, ensure the project site has a permanent HVAC system installed. The ambient temperature shall be between 65°F and 80°F. Relative humidity between 40% and 67% is preferable; higher humidity will affect dry times.
2. Seal the floor with BPS directly after installation. If the floor is dirty, clean it following the Initial Cleaning instructions. If it is very dirty, follow the Periodic Cleaning instructions.
3. Pour BPS into a new or clean rolling pan. Spread an even layer over the floor using the specially developed roller and tools shipped with BPS. The roller, when used properly, ensures an even layer of BPS on the floor. The roller can be cleaned with water.

Do not walk on the floor for 2 hours after treatment. The time may vary due to temperature and humidity. Do not place heavy furniture on the floor for 24 hours after treatment.

As needed: In rare instances, an application may require two coats of sealer. For an even surface, apply the first coat in one direction and the second coat in the opposite direction.

Reapplication: the frequency for reapplying BPS will vary based on the application and end user preferences. Typically, BPS is reapplied after 1-2 years in high-traffic areas and after 4 years in light-to-medium traffic areas. To reapply, follow the BPS instructions above.

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